

Topics Covered at New Refugee Community Orientation

A	Lutheran Social Services of North Dakota/New American Services
*	History of the Agency
*	Services offered by the Agency (Case Management, Employment, Cash Assistance, Immigration, URM)
*	Role of the Agency
*	Funding (R&P, Cash Assistance and Matching Grant)
*	Right and Responsibilities
*	Info about National Agencies LIRS and EMM
*	Info about IOM Travel Loan (Importance of paying back the loan, how and when to start)
B	Social Services/Cass County
*	Services offered
*	Economic Assistance (Food Stamps, Medical Assistance, Child Care Assistance, etc.)
*	How to apply
*	Funding
*	Reporting Requirements
C	Police Department/State and Federal Laws
*	Info on child abuse and neglect, domestic violence
*	DUI and illegal drugs
*	What is 911 and when to use it
D	Public Transportation
*	How to ride a city bus
*	How much it costs
*	City bus routes and maps
E	Driver's License
*	How to get a driver's license
*	Language offered for testing
*	DUI
F	Adult Learning Center
*	ELL classes
*	GED
*	Computer Classes
*	Citizenship Classes
G	Public Health/Health Care
*	What is TB (tuberculosis) and how it is spread
*	Medicine for TB
*	Personal Hygiene
*	Importance of self-care
*	Dental care
H	Housing

- * Renting
- * What is an apartment lease
- * Tenant/Landlord Rights and Responsibilities

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Immigration

- * Info on AOR's, Refugee Interest, I-94
- * What is a Green Card and how to apply?
- * INS change of address requirements
- * Selective Services
- * Travel Documents
- * Citizenship (Naturalization)

J

Employment

- * Who is an Employment Specialist?
- * Who is an Employable Adult and requirements of the program
- * How to look, find, apply, get and keep the job
- * Interview process
- * Benefits
- * Retention bonus

K

Weather

- * Weather in North Dakota
- * What is snow, wind chill and frostbite?
- * How to dress appropriately for winter
- * What is a tornado?
- * What to prepare and what to do in case of emergency